



TELUS Mobile Hosted Exchange

Take your office anywhere fast

Today's mobile business challenge

As companies grow and their work becomes increasingly mobile, staying connected to customers and employees on the go becomes ever more important. Many growing businesses choose to answer the connectivity challenge with Microsoft Exchange®, a server-based solution that allows corporate email, contacts and calendar sharing while on the go. But implementing IT systems that empower your mobile business can be difficult for small and emerging companies because they often lack dedicated IT staff and the resources to cover the high up-front costs of infrastructure.

Corporate-class email for any size of business

TELUS Mobile Hosted Exchange is your business email hosted and managed by TELUS, delivered seamlessly to your BlackBerry®, desktop PC or mobile device. It provides corporate-class connectivity and collaboration for small and medium-size businesses. With this solution, you can:

- Establish an email presence. Send and receive business email (you@yourcompany.com) from your smartphone, laptop and desktop.
- Wirelessly and instantly synchronize your email, global address list and calendar to smartphones via Microsoft Activesync® or to your TELUS BlackBerry via hosted BlackBerry Enterprise Server (BES).
- Wirelessly schedule meetings company-wide from your smartphone using shared calendars, and keep track of employee tasks on the go.

Premium support and security

With TELUS Mobile Hosted Exchange you have the assurance that all service, support and leading-edge security are provided by TELUS. Gain peace of mind and hassle-free management with:

- World-class security. Cisco corporate anti-spam, Microsoft Anti-gen anti-virus protection, updated automatically, housed in TELUS' Canadian data centre.
- Fully managed set-up and ongoing support are provided 24/7 by TELUS experts, with 99.9% reliability.

Small business friendly

TELUS Mobile Hosted Exchange is also a cost-effective way to simplify and streamline your IT systems so you can focus on your core business. And since this service is hosted by TELUS, you can count on it being small-business friendly, with:

- A single bill to your TELUS Mobility account and a single point of contact for service, set up, upgrades and support.
- Economical and predictable monthly fee per user; fully scalable and flexible to meet your company's changing needs (just add or subtract subscriptions with no penalty).
- No costly up-front IT purchases or ongoing infrastructure staffing costs.
- No software to update, license and maintain.

EMPOWER YOUR BLACKBERRY



If you choose the TELUS Mobile Hosted Exchange Professional BlackBerry solution, your email and all Exchange features will be seamlessly synched to your PC and mobile device via a BlackBerry Enterprise Server (BES). One of the advanced security features of the BES is AES or Triple DES encryption, which helps ensure the confidentiality and integrity of wirelessly transmitted information from behind the firewall to wireless devices in the field.

TELUS Mobile Hosted Exchange

Service options that work for your business

TELUS Mobile Hosted Exchange has three service levels to best suit your business needs:



Your competitive edge

TELUS Mobile Hosted Exchange can be your company's competitive edge, giving you all the productivity-enhancing features enjoyed by big businesses with none of the drawbacks. Focus on your core business without the up-front investment and stress associated with maintaining servers and infrastructure. You pay only for what you use. Features include:

- Mobility-empowering tools and connectivity
- Service options that work for your business
- Ability to expand or scale back services when you need to
- Predictable monthly fee
- 24/7 availability, maintenance and support

TELUS MOBILE HOSTED EXCHANGE PLAN			
	Basic	Professional	Professional BlackBerry
Monthly price per subscriber	\$2.50	\$14.00	\$24.00 (includes a TELUS-hosted BlackBerry Enterprise Server)
Total mailbox space per subscriber (pooled)	100 MB	500 MB	500 MB
Additional disk space (pooled)	\$20 per GB	\$20 per GB	\$20 per GB

TELUS WEBMAIL (OUTLOOK WEB ACCESS)			
Email	Customized domain name and email (e.g. yourname@yourcompany.com)		
Address lists	Global address list	Global address list (with synchronization to desktop software)	
Calendar	Personal calendar	Personal calendar and calendar sharing, scheduling (with synchronization to desktop software)	
Task	Personal task management	Personal and shared task management (with synchronization to desktop software)	
Mailbox tools	N/A	Mailbox delegation, out-of-office notification, folders	
Voice access	N/A	Outlook Voice Access	
Enterprise class anti-spam and anti-virus protection	Yes		
Data protection	Daily back-up with 14-day email retrieval		
Outlook Web Access security	SSL (https)		

COMPATIBLE EMAIL DESKTOP SOFTWARE		
Software compatible with TELUS Mobile Hosted Exchange	Email only: <ul style="list-style-type: none"> ■ Outlook Express® ■ Eudora Mail® ■ Netscape® 6/7 ■ Netscape Messenger® 4x ■ Mozilla Thunderbird® ■ Pegasus® ■ Mac OS X version 10.4.9 	Full Exchange functionality: <ul style="list-style-type: none"> ■ Microsoft Outlook 2003® ■ Microsoft Outlook 2007® ■ Microsoft's Entourage® for Mac (2004 latest SP/2008)
Ability to import/export data	To software above.	Available via .pst files export/import to software above

SYNCHRONIZATION TO MOBILE DEVICES			
Devices	Basic POP3/IMAP4 to push email (only) from TELUS Webmail to any wireless device	All Windows Mobile smartphones (6.1+)	\$24.00 (includes a TELUS-hosted BlackBerry Enterprise Server)
Wireless synchronization		Email, global address list/look-up, calendar, tasks, scheduling	
Method		Outlook Anywhere®: ActiveSync® to secure Microsoft Exchange 2007® Server	Outlook Anywhere®: Secure BlackBerry Enterprise Server Access \$20 per GB

1. All Mobile Hosted Exchange Basic Plan functionality beyond email is not synchronizable to mobile devices.
 2. Basic plan features available in Outlook Web Access are not compatible with desktop email software.

GET THE BEST FOR YOUR BUSINESS.
 Do more with TELUS solutions. Connect with us today and we'll show you how.
 For more information, contact your TELUS authorized dealer, call **1-888-940-2617**
 or visit telus.com/mobilehostedexchange